

2017 Tree Removals Follow Up Survey

How do you feel about the amount of communication you received in regards to the tree removals:

Too much Just about right Too little

Comments:

Did you have enough of a chance to ask and receive answers to questions prior to your tree being removed?

Comments:

How do you feel about the mode of communication used (letters left at door, mailed letters, email, phone calls):

What is your preferred method of receiving communication about matters like this in the future:

phone call email mailed letter letter left at door

Comments:

How did you feel about the price of the tree removals:

Too expensive Just about right Too cheap

Comments:

What did you think about the company that performed the work (Black Squirrel Urban Forestry):

I would want the city to contact them for quotes again in the future
I would not want the city to contact them for quotes again in the future

Comments:

Are there other tree removal companies that you want the city to contact for quotes in the future? Please list them:

Any other comments on how the tree board can improve this process in the future:

Please return completed surveys by January 15th to the dropbox outside of the city office at 1302 Melrose Ave.
Or you can mail to 1302 Melrose Ave, University Heights, IA, 52246